

Letters to the Editor...

AOA Employees Receive Accolades



Dear AOA:

Over the years of being a member of AOA, there is one person employed by AOA who consistently answers my questions with courtesy, common sense and professionalism. That employee is Marilyn Hollenback. Thanks to you and Marilyn. *Shirley Dragovich*

Dear AOA:

My family and I have been members of AOA for many years. I can't say enough about Dan Faller (President) and everybody affiliated with AOA. I can't imagine owning rental property of any sort without being a member of your great organization. Providing legal forms, books, CD's, answering the many questions that come in on a daily basis, referring legal questions to the appropriate attorneys. The Expo's AOA put on every year are so informative as is your monthly magazine. For the price of your membership, your services far exceed our expectations. Keep up the great work and service you provide for all your members and the rental community.

Curt Gorlick

Dear AOA:

Just wanted to let you know how very helpful Arden Hardson in your Long Beach office has been to me in the last week. I have been a member off and on for a number of years and most of my tenants have been great. Of course, there is always going to be a problem sometime. Anyway, Arden Hardson is a special employee to be appreciated. *Shirley Nyquist*

Dear AOA:

I recently joined your organization and it is a blessing! You saved me quite a headache and I just wanted to compliment you and tell you that I'm happy I became a member. Your magazine has so much information and thank you for your service. I'll continue to be a member.

Ann McGee

Dear Dan Faller & the AOA Staff:

Thank you for organizing a wonderful Trade Show at the LA Convention Center. I attended with my son who is also one of my on-site managers. He picked up some pointers at the "How to Properly Screen Your Tenants" seminar and was motivated by the excitement and message delivered by Jeffery Taylor. All the vendors were friendly and informative. We look forward to attending your next Trade Show and seminars in Long Beach. Regards, *Cyndie Riegel*