

Letters to the Editor...
AOA Members Express Gratitude



Dear AOA:

I want to offer my opinion to your great service and priceless information in property investment/ownership.

Simply, from the moment I received the magazine, I am more informed with the market and more importantly, I feel connected to a community who understands rental property. I recommend the magazine to everyone who has rental property. You'd be foolish not to.

An accommodation is owed to **Alison Karnes**. Since meeting her at a "free" seminar in Burlingame, I must say that she is well informed, responsive and personable. She is certainly the difference in the whole realm of things about your services.

I hope AOA is doing well and will be here for a long time. Thank you for all that you people do!

Sincerely, Jill C.

Dear AOA:

I am an AOA Member. Recently, I had a vacancy after having had long term tenants for many years. As a result, I needed to become re-educated with the screening process and find the answers to a number of questions I had formulated in my mind. I personally went in to the Long Beach office and spoke with **Arden Hardson**. During the past three to four months, I have had to either go by the office or telephone to obtain more answers. Ms. Hardson has always been willing and eager to answer all questions; and has a pleasant demeanor while doing so. She is very professional, knowledgeable and will obtain the correct answer or information needed from the Association office if it is not within her area of expertise. She is an asset to the association and the Long Beach office.

Yours truly, Helen A.

Dear AOA:

I would like to draw attention and commend a very pleasant and knowledgeable employee that we hold in high esteem.

Always pleasant and very attentive in the manner in which she answers the questions asked. AOA is indeed very fortunate to have **Lorie Hice** as a team member.

Sincerely, Mr. and Mrs. Paul Ruiz