

# *Letters to the Editor...*

## *From AOA Members*



***Dear AOA:***

Thank you for your work on my behalf. I particularly have enjoyed the magazine up until the last year or so. There have been way too many very right-wing analyses of the economy and what Obama is doing.

Would you please try to find some articles favoring Obama to balance the critical far right opinions? There are a number of economists who think Obama is doing the right thing.

*Anne H.*

***Dear AOA:***

This past week I had occasion to call the San Diego office for AOA. It was just past twelve noon so it must have been lunch time for staff at the San Diego office. My call was automatically forwarded to the phone of Patricia Newhard in Garden Grove. Ms. Newhard listened patiently and answered my questions. She was most gracious in her explanations and was patient with me. She headed me on my way to find answers to a couple of items and now I am pleased to say the difficulty has passed.

Ms. Newhard was so pleasant that I asked her for a way to contact her supervisor to pass along a couple of "atta girl" kudos. It was a pleasure to talk with someone who really sounded like they wanted to help. I truly appreciated that.

*Billy S., Lt. Col. USAF Retired*

***Dear AOA:***

I wish to highly commend Arden Hardson to you. I recently had the pleasure of receiving advice from her regarding a tenant issue. She was very professional, wise, courteous, patient and knowledgeable. Her explanations and recommendations were clear and articulate.

She made me feel as though she really cared and offered to help me in the future. What an admirable, intelligent lady. She is a real asset to AOA.

*Sincerely, Harry G.*

***Dear AOA:***

The top three benefits of being an AOA member are:

1. The ability to be able to call and ask questions about scenarios dealing with tenants.
2. Access to all the forms
3. The free seminars

I can say that the seminar that I went to was very informative and helped me to be better about picking tenants. Also, it is such a wonderful benefit to be able to call and ask questions about different scenarios. It is like having my own legal team. I am very glad that I am an AOA member and the membership is well worth it.

*Sincerely, Kevin Sayles*