

Letter to the Editor

Hi Dan:

We, as consumers, are usually very vocal to express our displeasure when things go wrong, but seldom do we take the time to acknowledge our satisfaction with a business when it does things right.

I, however, do like to give credit when credit is due; that is the reason for this note to you. It is unusual to encounter an individual in business that is not only a pleasure to talk to, but is also efficient and ready to help. That is the case with your Bonnie Jones.

I have never met this lady, but I feel like I do know her. She is not only friendly and knowledgeable, but is willing to go the extra mile to provide the caller with the information needed and...she does it all with grace. I feel I can rely on what she says.

I must commend you and thank you for having someone like B.J. on your staff.

Regards,

Maritza B., Member